KMAP GENERAL BULLETIN 24100

Place of Service Codes for Use in AuthentiCare

Effective with dates of service on and after July 18, 2024, one of the following Place of Service (POS) codes should be utilized for all visits in AuthentiCare:

Code	Place of Service Description
02	Telehealth Provided Other than in Patient's Home
03	School
04	Homeless Shelter
10	Telehealth Provided in Patient's Home
11	Office
12	Home
13	Assisted Living Facility
14	Group Home
16	Temporary Lodging
18	Place of Employment-Worksite
27	Outreach Site/Street
53	Community Mental Health Center
99	Other Place of Service

When submitting the visit information, caregivers should populate the POS where the care takes place. This will be populated into the claim.

Note: The effective date of the policy is July 18, 2024. The implementation of State policy by the KanCare Managed Care Organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP Bulletins page documents the MCO system status for policy implementation and any associated reprocessing completion dates once the policy is implemented.

KMAP
Kansas Medical Assistance Program
- Bulletins
- Manuals
- Forms

Customer Service
- 1-800-933-6593
- *7:30 a.m. - 5:30 p.m. Monday - Friday*

Gainwell Technologies is the fiscal agent for KMAP.